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**TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT**  
(Under 37 CFR 1.97(b) or 1.97(c))

Docket No.  
RSW9-2000-0026 US1

In Re Application Of: **Carl T. Anderson, Gregory F. Bush, Michael Faoro, Susan E. Kahler, Alberta Lee, Janet L. Leskovec, Susan E. Liles, Lynn Percival, and Keith A. Wells**

U.S. PATENT  
09/592387  
06/12/00

Serial No. As Yet Unassigned	Filing Date Herewith	Examiner —	Group Art Unit
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Title: **USER ASSISTANCE SYSTEM**

Address to:  
Assistant Commissioner for Patents  
Washington, D.C. 20231

**37 CFR 1.97(b)**

1. ☒ The Information Disclosure Statement submitted herewith is being filed within three months of the filing of a national application; within three months of the date of entry of the national stage as set forth in 37 CFR 1.491 in an international application; or before the mailing date of a first Office Action on the merits, whichever event occurs last.

**37 CFR 1.97(c)**

2. ☐ The Information Disclosure Statement submitted herewith is being filed after three months of the filing of a national application, or the date of entry of the national stage as set forth in 37 CFR 1.491 in an international application; or after the mailing date of a first Office Action on the merits, whichever occurred last but before the mailing date of either:

1. a Final Action under 37 CFR 1.113, or
2. a Notice of Allowance under 37 CFR 1.311,

whichever occurs first.

Also submitted herewith is:

- ☐ a certification as specified in 37 CFR 1.97(e);

OR

- ☐ the fee set forth in 37 CFR 1.17(p) for submission of an Information Disclosure Statement under 37 CFR 1.97(c).

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Serial No. As Yet Unassigned	Filing Date Herewith	Examiner --	Group Art Unit --
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Title: **USER ASSISTANCE SYSTEM**

**Payment of Fee**

(Only complete if Applicant elects to pay the fee set forth in 37 CFR 1.17(p))

- ☐ A check in the amount of \_\_\_\_\_ is attached.
- ☐ The Assistant Commissioner is hereby authorized to charge and credit Deposit Account No. \_\_\_\_\_ as described below. A duplicate copy of this sheet is enclosed.
- ☐ Charge the amount of \_\_\_\_\_
- ☐ Credit any overpayment.
- ☐ Charge any additional fee required.

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I certify that this document and fee is being deposited on **6-12-00** with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231. **LABEL NO. EL288594908US**

*Lynn M. White*

Signature of Person Mailing Correspondence

*Lynn M. White*

Typed or Printed Name of Person Mailing Correspondence

\*This certificate may only be used if paying by deposit account.

*Mark D. Simpson*  
Signature

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Dated: **6/12/00**

CC:

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS: Carl T. Anderson, Gregory F. Bush, Michael Faoro, Susan E. Kahler, Alberta Lee, Janet L. Leskovec, Susan E. Liles, Lynn Percival, and Keith A. Wells

APPLICATION NO. As Yet Unassigned

FILED: Herewith

CASE: RSW9-2000-0026-US1

TITLE: USER ASSISTANCE SYSTEM

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I certify that this document is being deposited with the U.S. Postal Service as Express Mail Post Office to Addressee, Mailing Label No. EL288594908US, addressed to the Commissioner for Patents, Box Patent Application, Washington, DC 20231 on June 12, 2000.

  
Lynn M. White

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Commissioner for Patents  
Box Patent Application  
Washington, DC 20231

Information Disclosure Statement  
Pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98

Sir:

Pursuant to Applicants' duty of disclosure set forth in 37 CFR §§1.56, 1.97 and 1.98, the following information is disclosed to aid the Examiner in his or her examination of the application. The inclusion of information in this Disclosure Statement and as set forth on the attached Forms PTO-1449 is not necessarily a concession that such information is prior art to the present invention or that such information is in an art area analogous to the present invention. Copies of the publications listed on the attached Forms PTO-1449 are submitted herewith.

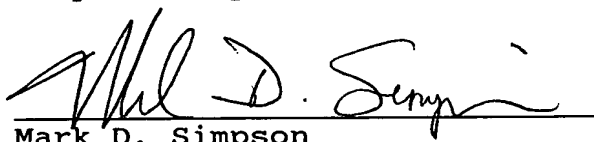
Attorney Docket No. RSW9-2000-0026-US1

It is respectfully requested that the Examiner initial Forms PTO-1449 and return a copy of same upon consideration of these publications.

Since this Information Disclosure Statement is being filed prior to the mailing date of a first Office Action on the merits, no fee or certification is required.

Respectfully submitted,

Date 6/12/00



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